

The Fine Print:

Low Key Watersports offers shipping by USPS Priority Mail to the USA, US Territories and Puerto Rico for \$9.95 per item.

We must have a physical address to mail the product to; we cannot mail to a PO Box.

Items in stock will ship within (2) business days of purchase. If you have a "deadline" please call us at 340-693-8999, we will do everything that we can to meet your needs.

Once your order has been processed, we will send you a confirmation email with delivery information and a tracking number. We cannot guarantee exact delivery dates, but your order should arrive approximately 5-7 business days from date of shipment.

We accept Visa and Mastercard. All payment information is entered on a secure server.

We take pride in our products and want our customers to be satisfied. In the event that an item you ordered is defective or damaged, please contact us by phone (340-693-8999) or email (reservations@divelowkey.com) to arrange an exchange.

We accept returns and exchanges on undamaged, unworn merchandise within (30) days of receipt. No returns or exchanges will be accepted after 30 days. To receive a refund, your item must be unworn and unused with all tags attached. We cannot accept returns without prior contact, so please call or e-mail us before you ship merchandise back to us. Should you decide to return or exchange an item(s), all shipping charges including the original cost of delivery will be the customer's responsibility. There will be \$5.00 restocking fee for any returned items.

If your item is backordered, we will notify you via email or phone. At that point, you can choose to wait, or cancel your order. You will be notified when the item ships.

We take customer satisfaction very seriously and if you have any questions or comments, please email to correspond with one of our staff members. reservations@divelowkey.com, or call us at 340-693-8999

Low Key Watersports gift certificates are available; check out the front page of the website for a link to purchase one today!

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